

# April Limited Time Offer: \$1 Deposits

## FAQ



Question	Answer
Will a reminder email(s) be sent to guests for the second deposit?	Yes, guests will receive two reminder emails to make the second deposit.
Will the reservation automatically cancel if the second deposit is not paid?	Yes, if the second deposit is not paid within the 30 days, the reservation will be cancelled.
When will I need to pay the remaining deposit?	The remaining deposit will be due within 30 days of the initial booking date.
What happens if the guest cancels the cruise?	Guests can cancel anytime and will have a refundable deposit if booked during promotional period (April 15-18).
Can I make multiple payments? If so, can I choose different amounts for each payment?	Yes, guests can make multiple payments during the 30-day period.
Does Princess have AutoPay for the deposit payments?	Yes, Princess Cruise Line does offer Autopay through your travel agents or our Call Center. Guests cannot set up AutoPay directly on Princess.com; they can call in to have the feature added.
Can guests pay the full deposit at booking?	Yes, guests can pay the full deposit at the time of bookings.
Is the \$1 deposit refundable or non-refundable?	The \$1 deposit is refundable.
Is the remaining deposit balance refundable?	The remaining balance due within 30 days is also refundable.
What voyages are included and/or excluded?	Only voyages that are 2-44 days in length and do not sail within the next 90 days will be included. Full Suites are also not applicable to this offer.
Are voyages Inside Final Payment included?	No, voyages that sail within the next 90 days will not be included in the offer.
What is the deposit per person?	Each stateroom guest will have a \$1 refundable deposit.
If I book under the Free 3 <sup>rd</sup> & 4 <sup>th</sup> Promo, do I have to pay a \$1 deposit for those guests?	The deposit will only be \$2 since the 3 <sup>rd</sup> and 4 <sup>th</sup> guests in the stateroom are free, no deposit is required.
Combinable with groups?	Yes, the \$1 deposit is combinable with groups.

<b>Combinable with F&amp;F?</b>	No, the \$1 deposit is not combinable with Friends and Family.
<b>Combinable with Comp Casino?</b>	No, the \$1 deposit is not combinable with Casino Comp offers.
<b>Combinable with Specific tiers with % off Casino?</b>	Yes, the \$1 deposit is combinable with Casino percent off offers.
<b>Combinable with negotiated Rates - Travelzoo, Costco?</b>	No, the \$1 deposit is not combinable with Negotiable Rates, like Travelzoo, Expedia and Costco offer.
<b>Can Travel Agents make the second deposit?</b>	Yes, Travel Agents can make the second deposit.